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News Release

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Share! #Durham announces Christmas & New Year holidays service & program changes

Most City of Durham Offices Closed for Christmas and New Years

Residents Asked to Note Changes in City-Provided Services & Programs

DURHAM, N.C. – Most City of Durham offices, including City Hall and other non-emergency City operations, will be closed Friday, December 23, Monday, December 26, and Monday, January 2 in observance of Christmas and New Year's. Police, fire, and rescue services for life-threatening or in-progress emergencies may be reached by calling 9-1-1. Non-emergency concerns may be directed to (919) 560-4600. Residents are asked to take note of the following changes in other City services and programs.

Solid Waste, Recycling, Yard Waste, and Bulky Item Curbside Collections

The [Solid Waste Management Department](#) will operate under its normal collection schedules for yard waste and bulky items on December 23. Trash and recycling collections for the week of December 19–23 will not be impacted. However, the department will be closed on December 26 and January 2, therefore trash and recycling collections will be delayed by one business day for the weeks of December 26–December 30 and January 2–January 6. Yard waste and bulky items collections will operate under their normal schedules the weeks of December 26–December 30 and January 2–January 6. The [Waste Disposal & Recycling Center, Yard Waste Facility, and the Household Hazardous Waste Center](#) will be closed on December 24, December 26, and January 2. These facilities will operate under their regular schedules on December 23 and December 31. Residents are reminded to place their carts at the curb by 6 a.m. the day of their scheduled collections. Residents are also encouraged to [recycle](#) during the holiday season. Paper holiday waste, including wrapping paper (non-metallic only), cardboard boxes, and greeting cards may be placed in the blue recycling cart.

Curbside Christmas Tree Collection

Non-Yard Waste customers must contact [Durham One Call](#) at (919) 560-1200 to have a “Christmas Tree Collection” service request created between Tuesday, January 3 and the end of business on Thursday, February 2, 2017. Once a service request is made, the tree will be added to a Saturday collection route which will occur on January 14, January 28, and February 4. [Yard Waste customers](#) may place their trees on their curbs between January 3 and February 2 to be collected as part of their regular service. Trees will be noted by their weekly yard waste collection crew and the location automatically added for a Saturday collection on one of the dates noted above. A Christmas tree collection will not count as a one of their free brush collections if it is set out during this timeframe. In addition to free curbside collections, the [Waste Disposal and Recycling Center](#) will accept live Christmas trees at no charge from January 3 through February 4. Trees delivered after February 4 will be subject to the usual disposal fees. Requirements for live Christmas tree disposal for curbside or drop-off service are as follows: trees taller than six feet should be cut in half; all decorations and hardware should be removed including tinsel, lights, garland, ornaments, nails, and stands; and trees should not be placed in bags.

Durham Parks and Recreation

[Durham Parks and Recreation](#) will close its administrative offices on December 23, December 26, and January 2. All recreation centers will be closed December 23–December 26 and January 1–January 2. Special use facilities will only be closed on December 24 and December 25. For more information, [like](#), [follow](#), or call (919) 560-4355.

GoDurham, GoDurham ACCESS, and Bull City Connector

[GoDurham](#) and [GoDurham ACCESS](#) will provide holiday service on December 24, in which hourly service is provided from 5:30 a.m. to 7:30 p.m., and will not operate on December 25. GoDurham and GoDurham ACCESS will operate its regular Saturday service on December 31 and its regular Sunday service on January 1. GoDurham’s administrative office will be closed on December 23, December 26, and January 2. For more information, [like](#), [follow](#), or call (919) 485-RIDE. For more information about GoDurham ACCESS call (919) 560-1551. The [Bull City Connector](#) will operate until 7 p.m. on December 24, but will not operate on December 25. The Bull City Connector will operate its regular Saturday service on December 31 and its regular Sunday service on January 1. For more information, [like](#), [follow](#), or call (919) 485-RIDE.

Durham One Call

[Durham One Call](#) will be closed will be closed on December 23, December 26, and January

2. Residents may complete an [online service request](#) or leave a message at (919) 560-1200.

Durham One Call will forward all requests for City services to the appropriate department on the next business day. For information about the City's holiday schedule and any other services that may be affected, contact Durham One Call at (919) 560-1200 between 8 a.m. and 5 p.m. Monday through Friday.

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